



Optum Alaska

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Alaska Medicaid Provider Update

Claims Submitted with a Missing or Invalid NPI Number Effective April 14, 2022

Optum's Claim Processing System is being updated related to claims that are submitted with a missing or invalid NPI (National Provider Identifier) number.

What is changing?

Effective April 14, 2022, when a claim is submitted to Optum that is missing or has an invalid NPI number, Optum will deny the claim. The denial code/reason will be *KD4 – Invalid Billing Provider NPI*.

Why is this changing?

Claims are required to be submitted with a valid NPI number.

What action do providers need to take?

Providers will need to submit a corrected claim with a valid NPI number.

Questions? Please contact, Provider Relations at akmedicaid@optum.com