

Optum Pay Pre-Release Announcement: June 11, 2022, Release June 10, 2022



Optum Pay Alert Communication

Optum Pay Operations Team

Release Date	06/11/2022
Outage Window	06/11/2022 8:00PM CST to 06/11/2022 6:00PM CST

Release Summary

The upcoming maintenance release may include any of the following changes: Product Enhancements, Performance Enhancements, or Remediation Tickets for Optum Pay.

Please contact your Optum Pay Account Manager with any additional questions you may have.

News Item

Optum Pay Website Outage Due to Scheduled Maintenance: 6/11/2022 (10 hours)

The Optum Pay Website will be down due to scheduled maintenance on 6/11/2022 for 10 hours:

- Eastern Time: 9:00 AM to 7:00 PM
- Central Time: 8:00 AM to 6:00 PM
- Mountain Time: 7:00 AM to 5:00 PM
- Pacific Time: 6:00 AM to 4:00 PM

We apologize for any inconvenience.

Updates are available on the Optum Alaska website:

<https://alaska.optum.com/content/ops-alaska/alaska/en/providers/alerts.html>

Questions? Please contact, Provider Relations at akmedicaid@optum.com