



Optum Alaska  
205 East Benson Boulevard  
Anchorage, Alaska 99503

## Alaska Medicaid Provider Update Independent Licensed Professional Counselors

### August 27, 2021

Effective August 27, 2021, 7 AAC 110.585 LPCs may bill Alaska Medicaid for some services. LPCs must be enrolled as a licensed professional counselor and have an active license to practice issued in the jurisdiction in which they provide services; if provided in Alaska see AS 08.29.010.

All providers will continue to maintain or create their Alaska Medicaid enrollments thru Conduent.  
<https://www.medicaidalaska.com/portals/wps/portal/enterprise/provider/providerenrollment>

- If you are currently an Independent Licensed Professional Counselor (LPC) you need to get a new NPI
  - The new NPI is a Type 2 NPI that defines you as a group. This will allow you to be part of the Alaska Medicaid Behavioral Health Group that can receive payment for your services
  - You will keep your Individual Type 1 NPI. This allows you to affiliate to your own or other groups

The Division of Behavioral Health (DBH) has contracted with Optum, an Administrative Services Organization (ASO) to provide claims processing for behavioral health Medicaid covered services.

Each independent provider is required to register and set up your financial information to receive payment from Optum for services you will provide to eligible Medicaid recipients. If you already have an Optum ID because you bill an Optum commercial account, you will be able to use that same Optum ID for your services with Alaska Medicaid.

If you have not registered with Optum yet, please go to [alaska.optum.com](http://alaska.optum.com) to sign up for provider alerts and to view the provider training that will guide you to register and set up your agency. When registration is complete you can submit your claims and correspondence to Optum.

- Make sure you sign up for alerts on provider training and informational updates.  
<https://alaska.optum.com/content/ops-alaska/alaska/en/providers.html>
- Read through the provider training and gather your agency information that will be required information in the online portal registration process. <https://alaska.optum.com/content/dam/ops-alaska/documents/providers/Provider-Training.pdf>
- The Optum local Alaska Provider Relations Team is ready to assist our Alaskan providers with any questions you may have.
  - Lisa Brown and Vaoita Puletapuai can be reached at:
    - 763.797.2092
    - [akmedicaid@optum.com](mailto:akmedicaid@optum.com)

Services that may be provided by an LPC and fee schedule may be found on the DBH website  
<http://dhss.alaska.gov/dbh/Pages/Resources/Medicaidrelated.aspx>

If you have questions, please feel free to reach out to the mailbox at [mpassunit@alaska.gov](mailto:mpassunit@alaska.gov)

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